

Tip for June 2004  
Courtesy of Wyvern Technology



*Computers fixed and accelerated at reasonable rates and  
people taught individually or in small groups*

I expected to be rushed by all those parents out there whose computers have been stuffed by KAZAA – a free music download program which because it is a file share program lets in all sorts of interesting little gremlins. Kazaa and all its appendages are very hard to get rid of, but I now have a program which gets rid of them all. So give me a call.

Beware all of those of you who want to be able to have the choice of buying the generic printer cartridges instead of the very much more expensive brand name ones. I have a client who went along to purchase the brand name cartridge but the retailer didn't have one, so innocently recommended a cheaper version which was compatible. She checked that the brand name and number were correct and duly purchased same.

PROBLEM:

Once the new cartridge was inserted and she went to print, nothing happened; at least nothing worthwhile. A message came up telling her to unplug her printer and take it back to the manufacturer. This little printer had a program which having checked that the cartridge was not brand name correct, killed the printer. If you are lucky, the printer manufacturer will be able to reset it for you; if not, then you will have to purchase a new printer.

Oh, the wonderful world of 1984 – oops, 2004. The more progress computers make, the less choice we as users will have. Those of you who have updated to XP will have probably noticed the same.

Cheers,

Deirdree