

Tip for June 2006
Courtesy of Wyvern Technology
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Have just returned from a half hour at the local dog park enjoying the sunshine with my dogs after the recent very welcome rain. I know it should have gone to the catchment but it does save us from watering for a long while and the big trees needed it.

A few things this month:

David, one of my clients, had a great deal of trouble burning to CD but with a change of CD brand it worked. The brand in question is an excellent brand, so I don't like to name it as this could have just been a conflict between the hardware (the CD drive) and the software but his was a good solution – change brands. Excellent lateral thinking, David.

Pauline, who reads this column in the Monthly Chronicle, rang me because her niece wasn't receiving her emails. She thought it was her problem as she is a novice. Howsoever, she checked her **Sent Items** folder and there it was. If it is in the **Sent items** and it hasn't bounced back into your inbox, then it has definitely gone. I guessed it was her niece's spam removing program which, not recognising her email address (this was the first time Pauline had sent an email to her niece), had put it into the spam or junk folder. This was the solution, fortunately, so easily solved. Always check that type of folder regularly. If you do find something in there that shouldn't be, clicking on it with the right mouse button should bring up a menu with the option of restoring or moving it back.

I was not impressed with a Toshiba recovery disc which I chanced upon recently. The laptop's hard drive had been damaged by a virus and needed the operating system – windows XP - repaired. With the genuine XP Windows disc and with almost all recovery discs that have been set up by a particular brand of computer, this is always an option. *You start up the computer with the CD in the drive, press any key when you are asked to start up with the CD, agree to everything until you get to repair (BTW not the first option which is recovery console) and then go ahead. This CD had no easy option. It removed all data and then reinstalled windows XP. So you lost all your files and had to reload all your programs. Not good and my client was not happy. I was extremely disappointed because Toshiba have a reputation for great laptops. Of course, in the best of all possible worlds, you may never need it but this is not the best of

* for more precise details, email me please.

Cheers,
Deirdree